Modified E-Book Process with SimplyE

User Flow

Borrowing Details

Desktop (CTAs & Messaging)

Desktop Print & E-Books

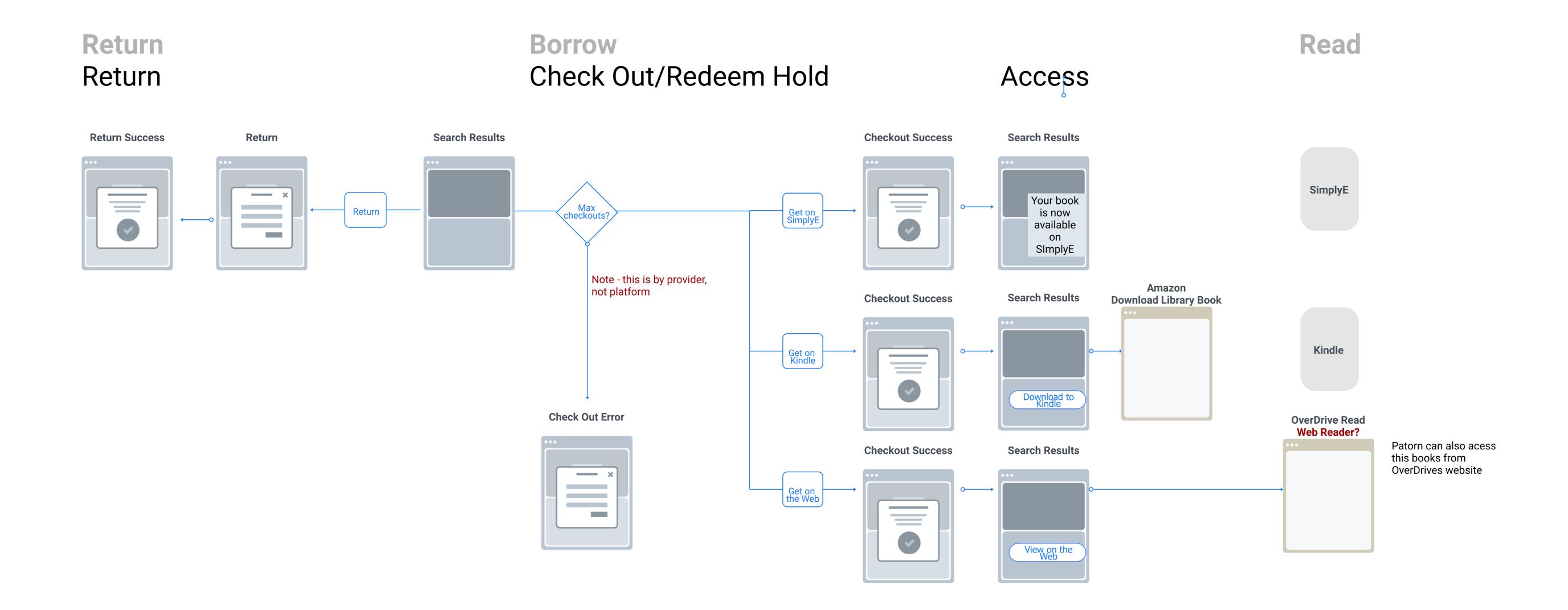
My Account

Mobile

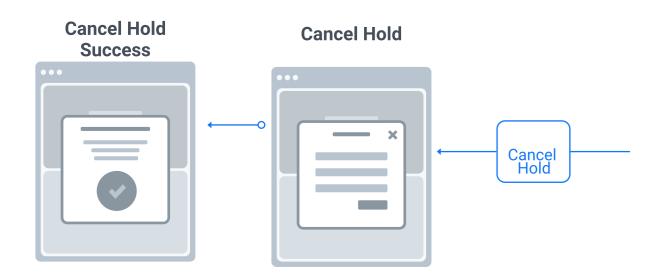
UX Notes & Open Issues

Vocabulary, CTAs, and Modal Text

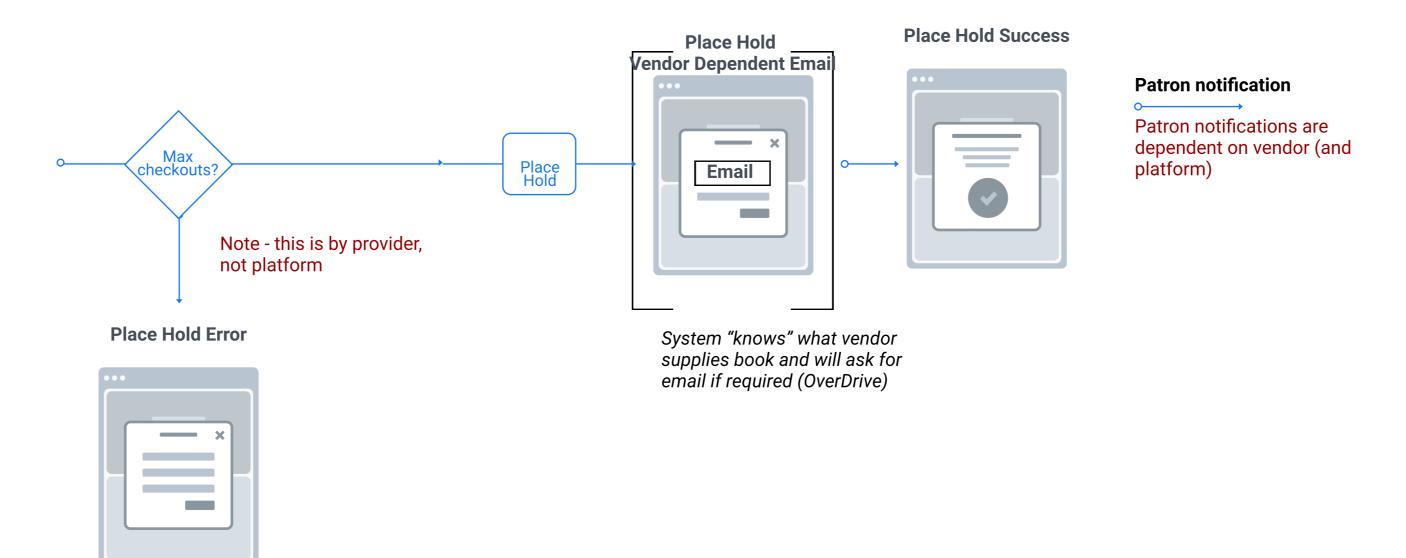
User Flow Proposed







Place Hold



Borrow Details

Assumptions

- We know what platforms are available
- We know if a book has been loaned
- We know what platform has been selected by this user for this loan

Book is available on all 3 platforms (SimplyE, Kindle, The Web)



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010 Available online (1 of 1 copies available; 0 on hold)

Book is available only on SimplyE



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010 Available online (1 of 1 copies available; 0 on hold)

Check Out Success

Your book has been checked out and is now available on SimplyE.

OK

Check Out Success

Your book has been checked out and is now available to read on the Web.

OK

Check Out Success

Your book has been checked out and can now be download to your Kindle.

OK



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010

E-BOOK | 2010 Available online (1 of 1 copies available; 0 on hold) This book is due on 10-08-2020 Need help?

This book is due on 10-08-2020

This book can now be read and returned on SimplyE.

books: Books on SimplyE must be returned via SImplyE

Note on

returning



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010 Available online (1 of 1 copies available; 0 on hold) Read on the Web

Need help?



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010

Available online (1 of 1 copies available; 0 on hold)

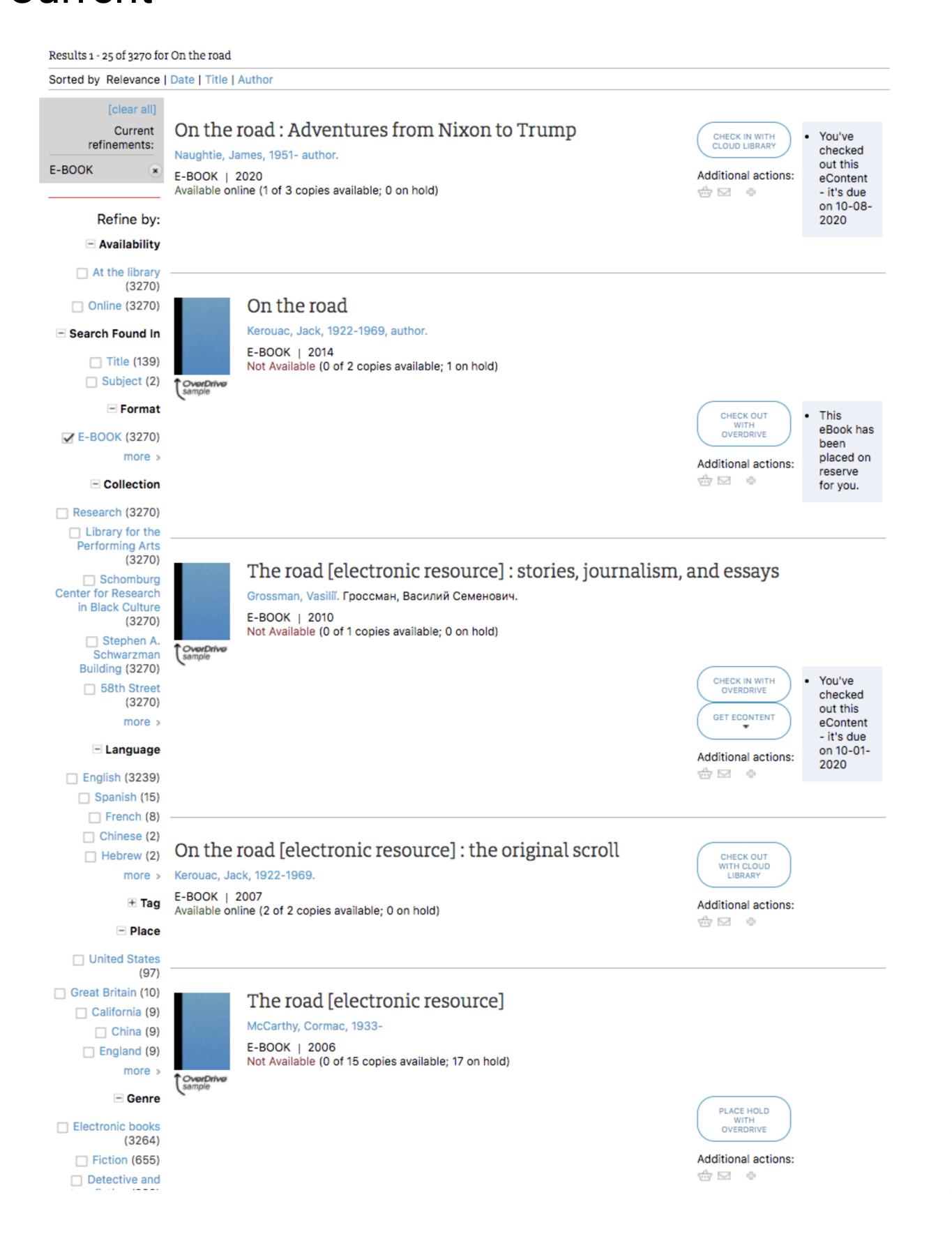
This book is due on 10-08-2020 Need help?

Download to Kindle

Return

Desktop

Current



Proposed

genius

E-BOOK | 2010

Harmon, Charlie, author.

Available online (1 of 1 copies available; 0 on hold)

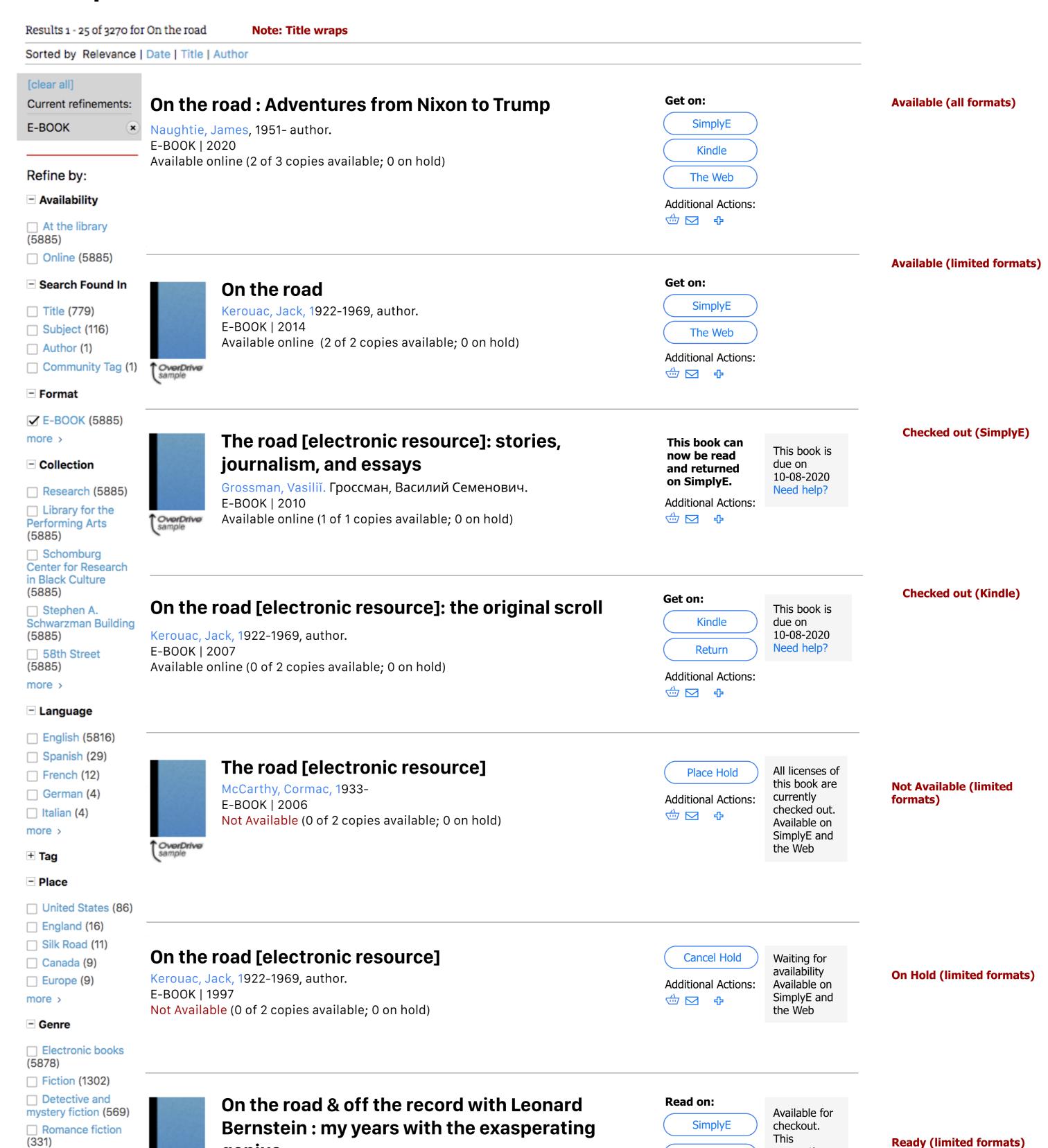
OverDrive sample

☐ History (232)

☐ Electronic Material for Adults (5721)

more >

Location



reservation

automatically

Need help?

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The Web

Additional Actions:

Desktop

☐ Electronic Material for Adults (5721)

eBooks & Physical Books

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	E-BOOK 2020		Kindle	
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] Electronic books 5878)				
Fiction (1302)				
Detective and				
ystery fiction (569) Romance fiction				
331)				
History (232)				



My Account

Current

My Holds (1) My Checkouts (0) My eBooks (6)

My Lists Fines/Fees (\$0.00)

Messages

Updates to navigation
- Change "My eBooks" to "My E-Books"

Updates to page layout

- page contents should sit next to navigation, as they do with My Holds etc

eContent checkouts (3)

TITLE	DATE	EBOOK PROVIDER	
The fire next time / James Baldwin. / James Baldwin	Due on 09-27-2020 11 days left		CHECK IN GET ECONTENT T
On the road & off the record with Leonard Bernstein: my years with the exasperating genius / Charlie Harmon; foreword by Harold Prince. / Charlie Harmon; foreword by Harold Prince	Due on 09-30-2020 14 days left		CHECK IN GET ECONTENT
On the road / Jack Kerouac. / Jack Kerouac	Due on 09-30-2020 14 days left		CHECK IN GET ECONTENT T

eContent holds (2)

TITLE	DATE	EBOOK PROVIDER	
The healing [electronic resource] / Gayl Jones. / Gayl Jones	Hold placed on 08-03-2020 Position 2 of 2 in holds queue Library copies: 2	0	CANCEL HOLD
On the road [electronic resource] / Jack Kerouac. / Jack Kerouac	Hold placed on 09-16-2020 Position 10 in holds queue	CL	CANCEL HOLD

How do I view my eBook?

Find download information from eBook provider(s):

Cloud Library

OverDrive



First time users can get more detailed information at the OverDrive help site:

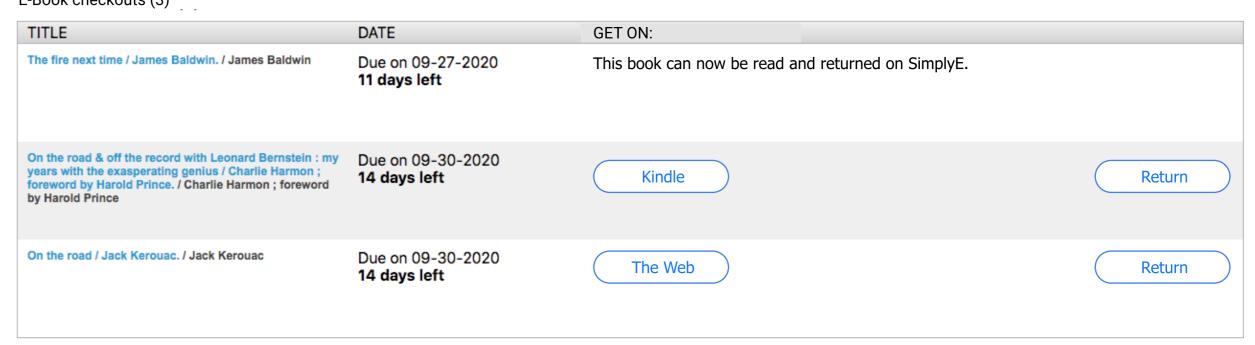
http://help.overdrive.com/

↑ Back to top

Proposed

E-Book checkouts (3)

Print



E-Book holds (2)

TITLE	DATE	
The healing [electronic resource] / Gayl Jones. / Gayl Jones	Hold placed on 08-03-2020 Position 2 of 2 in holds queue Library copies: 2	Cancel Hold
On the road [electronic resource] / Jack Kerouac. / Jack Kerouac	Hold placed on 09-16-2020 Position 10 in holds queue	Cancel Hold

How do I view my eBook?

Find download information for e-book platform(s) below.

SimplyE	Kindle	The Web	Libby	Cloud Library
Lorem ipsum lorem ipsum lorem ipsum lorem ipsum lorem ipsum	n lorem ipsur I lorem ipsun I lorem ipsun I lorem ipsun I lorem ipsun I lorem ipsun	m lorem ipsum n lorem ipsum n lorem ipsum n lorem ipsum n lorem ipsum n lorem ipsum	n lorem ips lorem ips lorem ips lorem ips lorem ips	sum um um um um

↑ Back to top

Updates to My eBooks

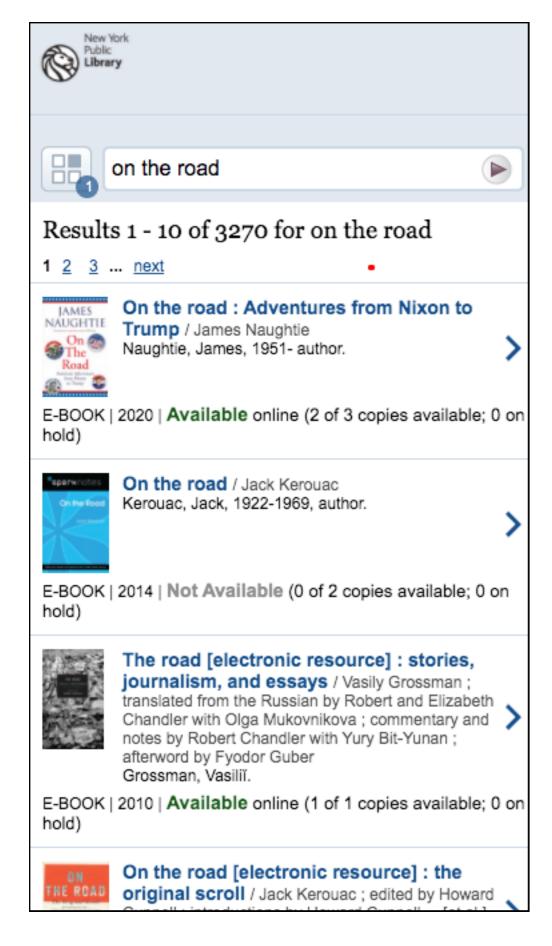
- Change "eContent checkouts (x)" to "E-Book checkouts (x)"
- Change "EBOOK PROVIDER" to "GET ON:"
- Replace e-book vendor with notes and CTAs on how to download or access the e-book
- Replace "Check In" with "Return"

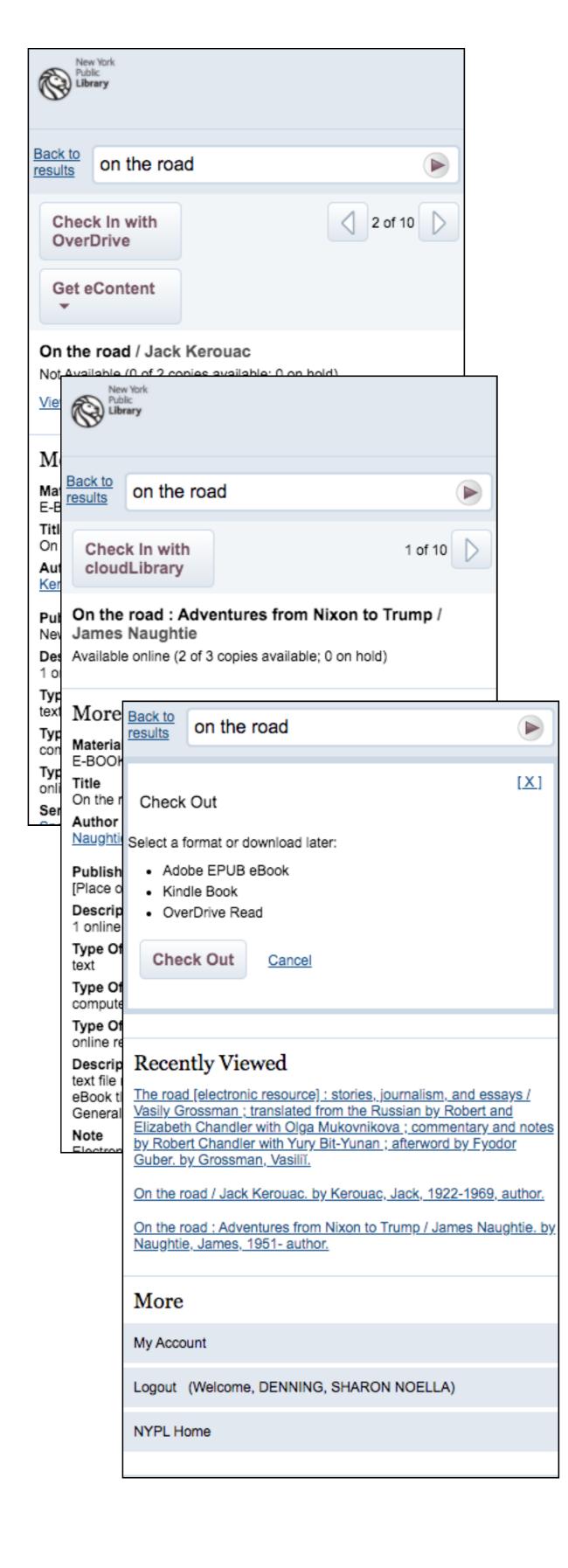
- Change "eContent holds (x)" to "E-Book holds (x)"

- Remove e-book vendor

Mobile

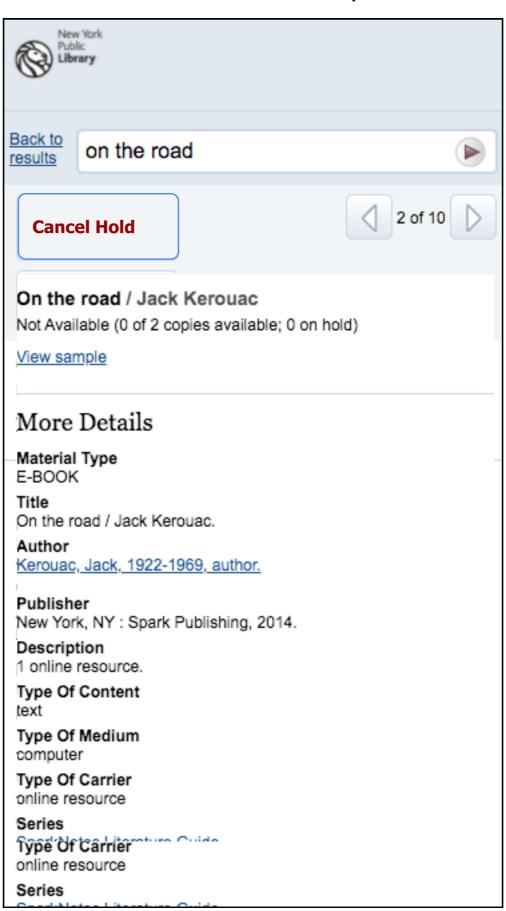
Current

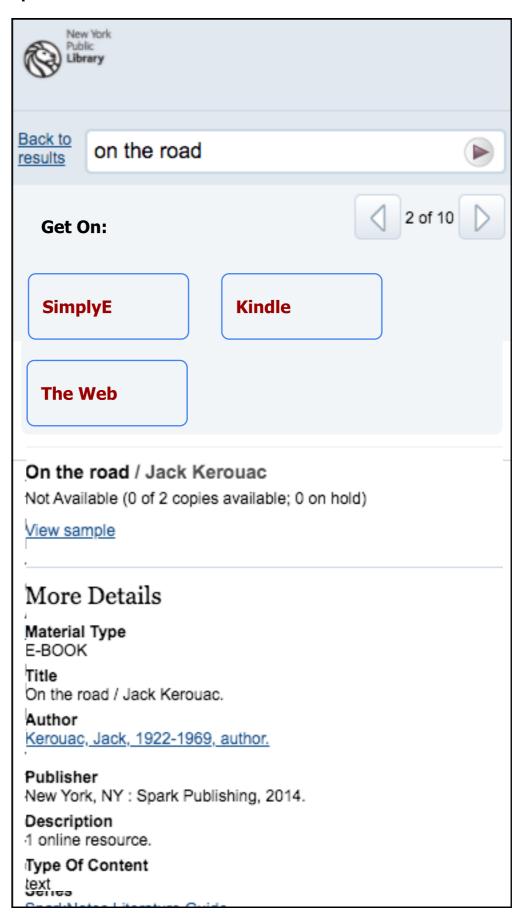




Proposed

Follow same text and flow updates as Desktop





Is there no messaging on mobile?
For example "You've checked out this eContent - it's due on 10-01-2020"

UX Notes & Open Issues

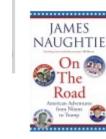
E-Books vs ebooks

NYPL uses "E-Book" to describe this type of content in our catalog records and when we describe SimplyE. III CTAs and messaging uses "eBook". We should make these as consistent as possible with "E-Book", "e-book", "e-books" etc.

Positioning of buttons

Putting the buttons below the title/details can force them to be quite distant from each other. Can we wrap the title/details so that the action and messaging always appear next to it?

Current



On the road : Adventures from Nixon to Trump

Naughtie, James, 1951- author.

F. DOOK | 2000

Available online (3 of 3 copies available; 0 on hold)



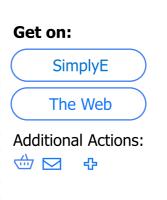
Additional actions:

Proposed



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010 Available online (1 of 1 copies available; 1 on hold)



Positioning of messages

Can messages run across the space rather than running alongside CTAs?



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010

Available online (1 of 1 copies available; 0 on hold)

This book is due on 10-08-2020 Need help?

This book can now be read and returned on SimplyE.

Additional Actions:

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The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010

Available online (1 of 1 copies available; 0 on hold)

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Return

Additional Actions:



The road [electronic resource]: stories, journalism, and essays

Grossman, Vasiliĭ. Гроссман, Василий Семенович. E-BOOK | 2010

Available online (1 of 1 copies available; 0 on hold)

This book is due on 10-08-2020 Need help?



Additional Actions:

Return